

MATRIX Technical Support Contact Details : Telecom Products

International:

Sr. No.	Region	Working Days	Working Hours (IST)	Contact Numbers	Skype Id.
1	U.S. & America	Monday To Friday	18:20 To 03:00	USA Local Number: +17146272923/ +919898074305/ +917600014834	support_matrixamerica
2	Europe	Monday To Friday	12:20 To 21:00	+91 9662043785 / +91 265 3956416	support_matrixeurope
3	Asia & Middle East	Monday To Friday	08:30 To 18:00	+91 9724329622 / +91 265 3956423	Skype : support_matrixaame Yahoo : matrix.aame@yahoo.in Gmail : matrix.aame@gmail.com
4	Africa	Monday To Friday	12:20 To 21:00	+91 7600014634 / +91 265 3956422	support_matrixafrica

Domestic (India):

Sr. No.	Region	Working Hours (IST)	Working Days	Contact Numbers
1	Maharashtra, Orissa & Goa	09:00 To 18:30	Monday To Saturday	+918128981863 / 0265-3956414
2	South : Andhra Pradesh, Tamil Nadu, Kerala & Karnataka	09:00 To 18:30	Monday To Saturday	+918128981663 / 0265-3956418
3	North, East & North Eastern Regions	09:00 To 18:30	Monday To Saturday	+919724329620 / 0265-3956432
4	Gujarat, Madhya Pradesh & Rajasthan	09:00 To 18:30	Monday To Saturday	+917600001973 / 0265-3956415
Escalation : +91 9898907732 / 0265-3956419				

Domestic (VoIP/IP/Networking Partners)

Sr. No.	Region	Working Hours (IST)	Working Days	Contact Numbers
1	Domestic - IP Vertical	09:00 To 18:30	Monday To Saturday	+919724329621 / 0265-3956427

MATRIX Technical Support Contact Details : Security Products

Sr. No.	Region	Working Hours (IST)	Working Days	Contact Numbers
1	Maharashtra, Orissa & Goa	09:00 To 18:30	Monday To Saturday	+91 8128681725 / 0265-3956428
2	South : Andhra Pradesh, Tamil Nadu, Kerala & Karnataka	09:00 To 18:30	Monday To Saturday	+91 9724321122 / 0265-3956430
3	North, East & North Eastern Regions	09:00 To 18:30	Monday To Saturday	+91 8511103107 / 0265-3956436
4	Gujarat, Madhya Pradesh & Rajasthan	09:00 To 18:30	Monday To Saturday	+91 8128681726 / 0265-3956429
Escalation : +91 8128982942				

MATRIX RMA Contact Details :

RMA Support					
Sr. No.	Region	Working Days	Working Hours (IST)	Contact No.	Email
1	Domestic & International	Monday to Saturday	8:30 To 17:00	+91 98980 74306	rma@matrixcomsec.com