

Matrix Comsec certifies Interpac's TELTRAC-GX as an accurate and easy call accounting solution for ETERNITY range of IP phone systems

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The Integration team at Matrix Comsec has tested and certified the TELTRAC Call Management System from Interpacific Data Management Limited as a fully compatible and integrated CAS solution for its ETERNITY range of IP phone systems. As a result of this integration, businesses keen on cost savings will gain additional control over telecom resources. With the use of Interpac CAS tool with Matrix ETERNITY IP phone systems, organizations can keep track of all the calls placed or received through the phone system.

"Matrix ETERNITY is the advanced IP-PBX offering combination of trunks and users/subscribers for Analog, Digital, IP and GSM networks. ETERNITY IP-PBX is loaded with the range of cost saving features such as least cost routing, Mobile network support, call budgeting, automatic call back and many more. Besides, ETERNITY also has buffer memory of 12000 calls for call logs and users can get the print of these records for future records." Said Ruchir Talati, Product Manager –Enterprise Phone Systems for Matrix ComSec.

"In response to the need of modern businesses for more call controlling and management tools, Matrix identified the need of integrating ETERNITY with leading Call Accounting Solutions available in the marketplace. We selected Interpac for its excellent performance and reach in Asia Pacific as well as for its comprehensive solution for cost accounting." Ruchir Talati continued.

"With this integration, ETERNITY IP phone system users will get additional call controlling and management flexibilities and will be able to implement cost control policies for personal use, customize cost allocation, detect toll fraud, verify overbilling, record call events and in turn increase employee productivity through resource optimization."

"Interpac is very pleased to have been selected to partner with Matrix in building a version of TELTRAC that is optimized to maximize the benefits of ETERNITY IP's advanced technology. TELTRAC is noted for being readily deployable in any country in any environment, and with the many additional capabilities that are exclusive to TELTRAC among CAS applications, Matrix users can expect to achieve the best performance from their ETERNITY IP systems and earn returns many times over on their TELTRAC investment" said Kathryn Gieni, Operations Director at Interpac.

ABOUT INTERPAC

Interpacific Data Management Limited interpac.com.hk has been a world leader in Telecom Billing, Call Accounting and OSS Operations Support System software applications, which have earned a reputation for design excellence, reliability and flexibility for deployment in any environment. Interpac's products are supplied and supported across the globe and are in service with every size and type of organisation from small systems for SME's to multinational multi-site systems for Fortune 500 MNC's in the US, Europe and Asia.

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