



Matrix Comsec Join Hands with Xtend Technologies

Xtend Technologies, specialized in developing and delivering computer-based telephony solutions like Voice Loggers, IVR Toolkit, Outbound Dialers that can be implemented across enterprise for effective customer service and Matrix Comsec, a leading manufacturer of VoIP products such as IP-PBX, IP-Servers, VoIP Gateways and IP Phones; have joined hands by accomplishing interoperability tests among their products.

Matrix has conducted open tests to meet the requirements of Xtend Outbound Dialer (OBD) users so that they can ensure overall productivity and cost effective solutions by facilitating them with connectivity to legacy and omnipresent networks.

Mr. Kurian Thomas, Director at Xtend says, "Xtend Technologies, developer of telephony solutions gladly announces the interoperability of Xtend and Matrix Telecom based products. Since the beginning we have pioneered a wide range of voice applications that cover the varied spectrum of telecom industry and now through this interconnection, our Call Center and OBD solutions will bring additional benefits to users by providing varied connectivity to GSM, PRI and PSTN networks. Matrix solutions will help us to navigate and provide reliable communication solution with its wide range of IP-based products, thus enabling voice calls to connect different networks in a flexible and seamless manner than ever before."

Sharing views on this interoperability program, Mr. Sajeev Nair, Manager-Product Management, Matrix Comsec said, "Matrix with a wide range of IP-PBX and VoIP Gateways have identified the need to offer more opportunities to call centers to increase their efficiency. This interoperability program was designed and conducted to ensure the benefits especially to those offering solutions hand-in-hand with Xtend OBD Systems and call center agents."