



SSBS of AI-Othman Group Opts Matrix Solutions for Centralized Attendance Management

Case Study

COMPANY PROFILE:

SSBS is the trusted technology partner of many leading enterprises in the public & private sectors of Saudi Arabia and the GCC region. They believe in delivering innovative IT solutions and reliable services that help organizations by streamlining operations and boosting innovation while reducing complexity, risk and cost. Their highly skilled experts team up dynamically to tailor complex solutions and deliver them in simple, reliable, and cost-effective ways.

SSBS leverages economies of scale and relies on dedicated IT experts to provide headache-free access to the most current hardware, software and technical expertise. They do this at a lower cost than that of running a similar operation inhouse.

CHALLENGES:

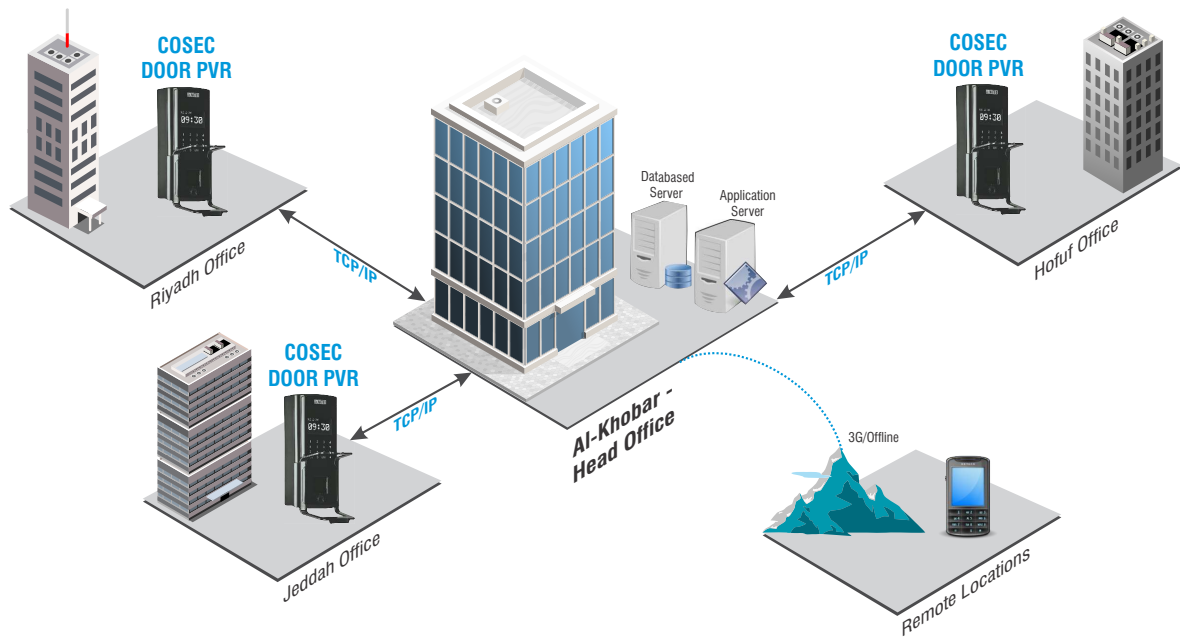
The company was dealing with a decentralized system in which they were facing a problem of manual work accession and were unable to manage intra department users. They also had to face the challenges of multiple different systems in a single place. Maintenance of all the different systems requires extra efforts than usual. Another issue was, there were limited possibilities of third-party integrations. They wanted the best quality of the sensor for biometric machines and also wanted good support from suppliers for maintenance.

- **Industry:** Construction
- **Customer Name:** SSBS from AI-Othman Group
- **Users:** 80+
- **Devices:** 10 Time-Attendance and Access Control Devices
- **Locations:** 10 across Al-Khobar

SOLUTION:

Experts from Matrix discussed with the client to solve the problem. After the comprehensive discussion, Matrix offered a centralized solution for all the locations. With the Matrix Time-Attendance solution, the client has overcome all the challenges. This solution provides flexibility in terms of connectivity and credentials. In short, the client got multiple connectivity options (3G and WiFi) and multiple credentials (Biometric, PVR and Mobile credential). This solution is compatible with third-party integrations also. So, Matrix Time-Attendance has been proven an all-in-one solution for SSBS.

SOLUTION DIAGRAM:



RESULTS:

- Centralized Time-Attendance Management
- High Possibility of Third-party Integration
- User-friendly and Fast because of Good Quality Sensor
- OEM Support
- Phase Two Deployment of Matrix Products for Other Companies of Al-Othman

PRODUCTS OFFERED:

- **COSEC DOOR PVR & PVR ES** - Palm Vein based Door Controller
- **COSEC GE & LE PLATFORM** - Application Server Platform for basic Time-Attendance
- **COSEC Identification Server** - Server to Run Software
- **COSEC LE TAM** - Time-Attendance Application Software
- **COSEC ESS** - Employee Self-Service Application Software
- **COSEC APTA** - Mobile Application Software

ABOUT MATRIX

Established in 1991, Matrix is a leader in Security and Telecom solutions for modern businesses and enterprises. As an innovative, technology-driven and customer-focused organization, the company is committed to keeping pace with the revolutions in the Security and Telecom industries. With around 40% of its human resources dedicated to the development of new products, Matrix has launched cutting-edge products like Video Surveillance Systems - Video Management System, Network Video Recorder and IP Camera, Access Control and Time-Attendance systems as well as Telecom solutions such as Unified Communications, IP-PBX, Universal Gateways, VoIP and GSM Gateways and Communication Endpoints. These solutions are feature-rich, reliable and conform to international standards. Having global footprints in Asia, Europe, North America, South America, and Africa through an extensive network of more than 2,500 channel partners, Matrix ensures that the products serve the needs of its customers faster and longer. Matrix has gained trust and admiration of customers representing the entire spectrum of industries. Matrix has won many international awards for its innovative products.



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