



Why An Unified Communication Solution ?

1. Unification of various communication facilitates enhanced work productivity
2. Scale your communication infrastructure as your business grows
3. Protect your investments by leveraging existing equipment



WHY CHOOSE **MATRIX SARVAM UC SOLUTION** ?



MATRIX SARVAM UCS

Unified
Communication
Server for Modern
Enterprises

MATRIX SARVAM Offers UCS Collaboration for Legacy Telecom Architecture to give you next-generation corporate communication



Why Matrix SARVAM Unified Communication Solution ?



**Exceptional Workforce
Collaboration**

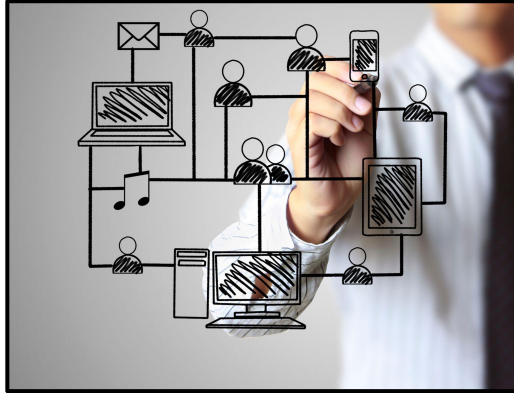


**Increased Staff
Responsiveness**



**Enhanced Customer
Experience**

Why Matrix SARVAM Unified Communication Solution ?



Effective Resource Utilization



Upgraded Business Networking



**Lower TCO
Higher ROI**

Why Matrix SARVAM Unified Communication Solution ?



**Seamless Employee
Mobility**



**Minimum Connectivity
Downtime**



**Modular Architecture,
Fast Deployment**

UNIFIED NETWORKS

- VOIP (SIP)
- GSM/3G (Voice/SMS)
- ISDN T1E1 PRI
- PSTN/CO/FXO

BYOD

- Android Smartphone/Tablet
- iOS Smartphone/Tablet
- Windows PC
- SIP Video Phone
- SIP Phone
- Analog Phone

MOBILITY

- Application for Android and iOS Smartphones
- Application for Windows PC
- One Number Reach



The diagram features a central white circle with a thick border containing the text 'SARVAM UCS'. Six smaller white circles are connected to the central hub by thin white lines. Each of these smaller circles contains a blue icon: a network node, a smartphone with OS logos, a laptop, an envelope, a group of people, and a group of people with a central figure.

SARVAM UCS

COLLABORATION

- Presence and Chat
- Audio Conferencing
- Video Calling
- Corporate Directory Integration
- Voice Mail System

UNIFIED MESSAGING

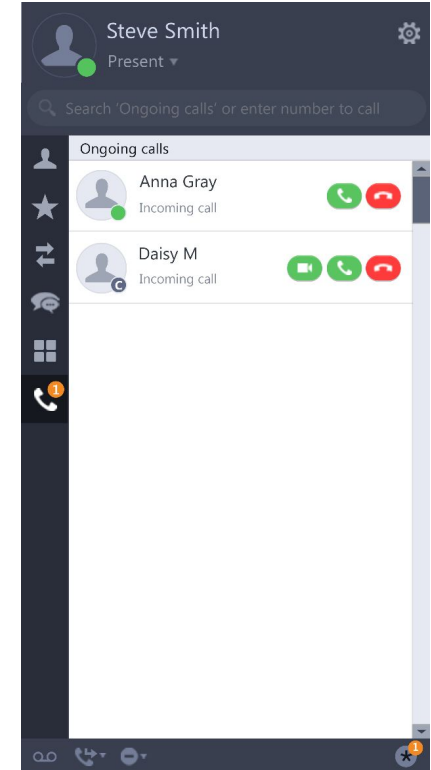
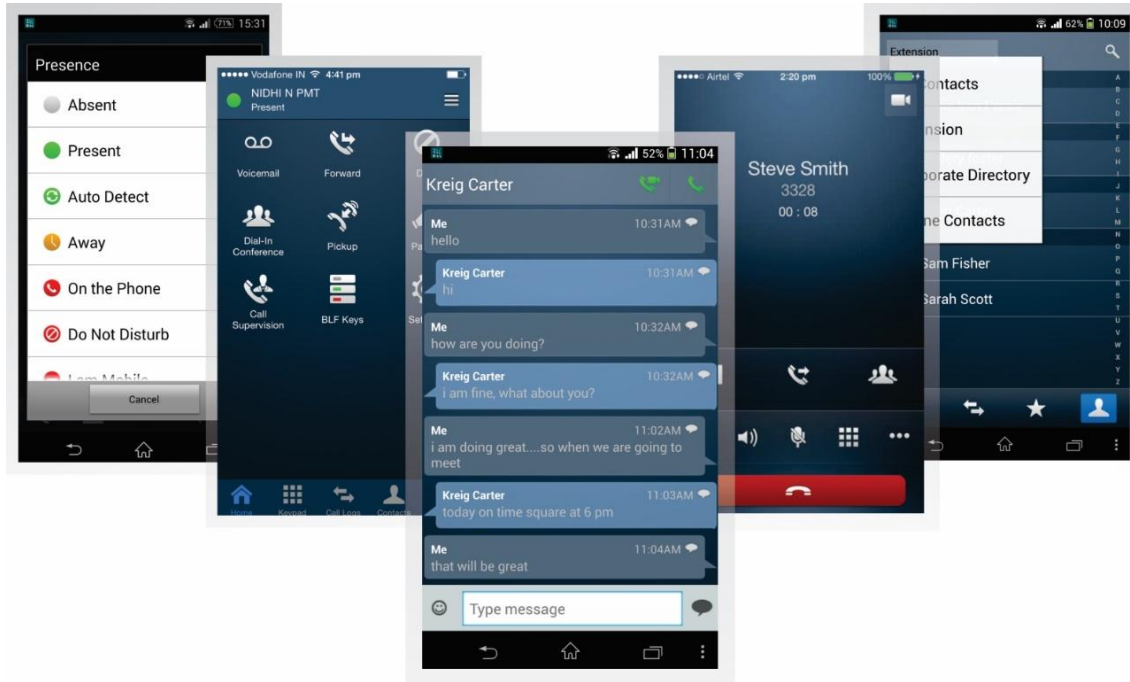
- SMS to Email
- Email to SMS
- Voicemail to Email
- SMS over GSM SIMs



MOBILITY

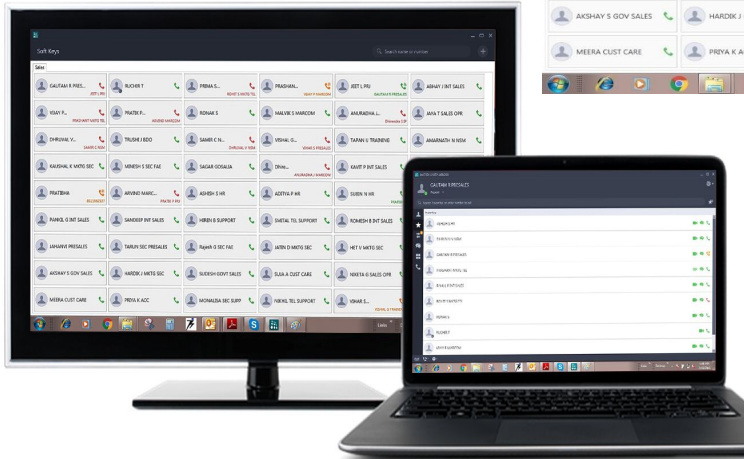
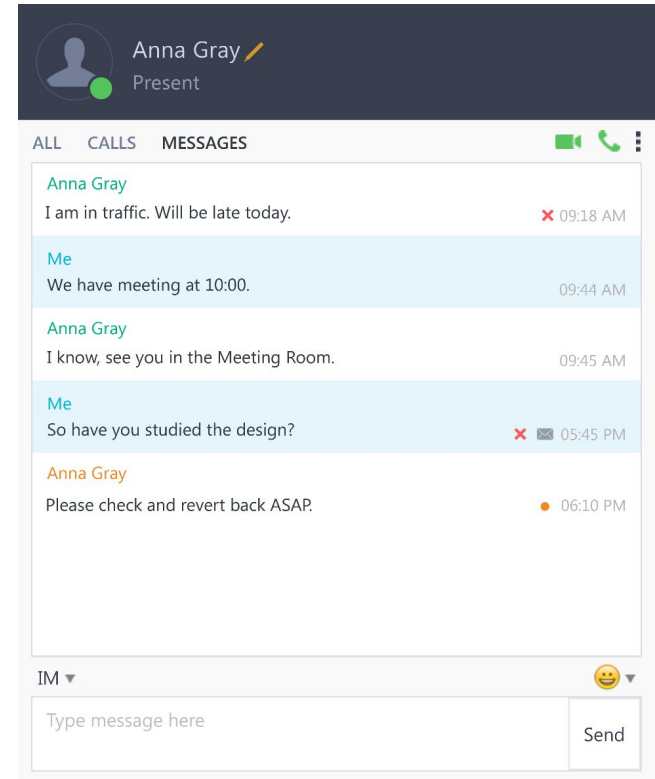
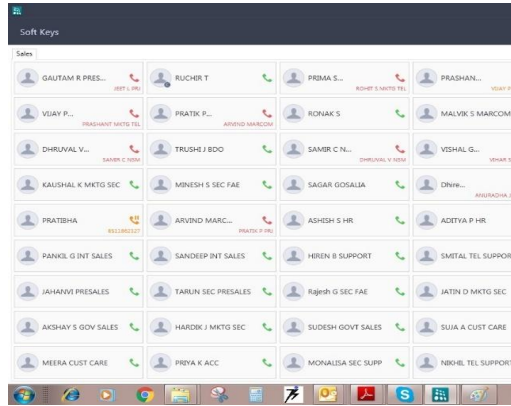
With Bring Your Own Device (BYOD)

MOBILE UC CLIENT– VARTA ADR100/AMP100



**Available for both
iOS - AMP100 and ANDROID - ADR100**

PC UC CLIENT – VARTA WIN200





UNIFIED SERVICES

With 100+ Call Management Facilities



***PRESENCE SHARING &
CHAT***



***EMAIL TO
SMS***



***PROFESSIONAL
TELEPHONY***



***VOICEMAIL TO
EMAIL***



***GLOBAL DIRECTORY
INTEGRATION***



***COMPREHENSIVE
CALL HANDLING***



***SECURE TELECOM
TRANSMISSION***



ONE NUMBER REACH



**UPTO 64 PARTICIPANTS
AUDIO CONFERENCE**



**CONFERENCE
DIAL-IN**



**MULTIPLE CONFERENCE
ROOMS**



**3-PARTY CONFERENCES
of 20 GROUPS**



**EXTERNAL AND
INTERNAL PARTICIPANTS**

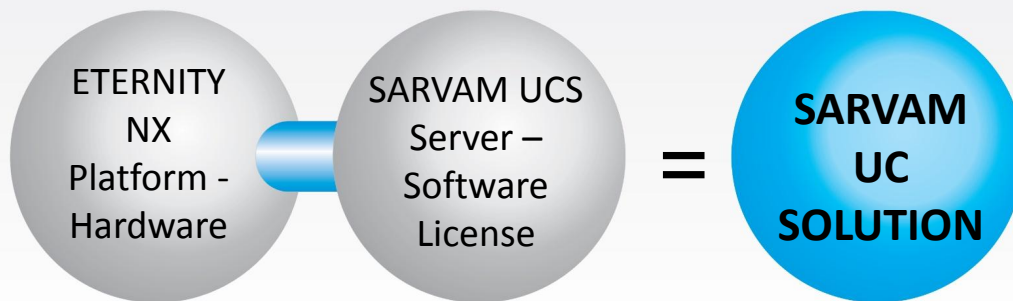


**DRAG AND DROP
CONFERENCE**

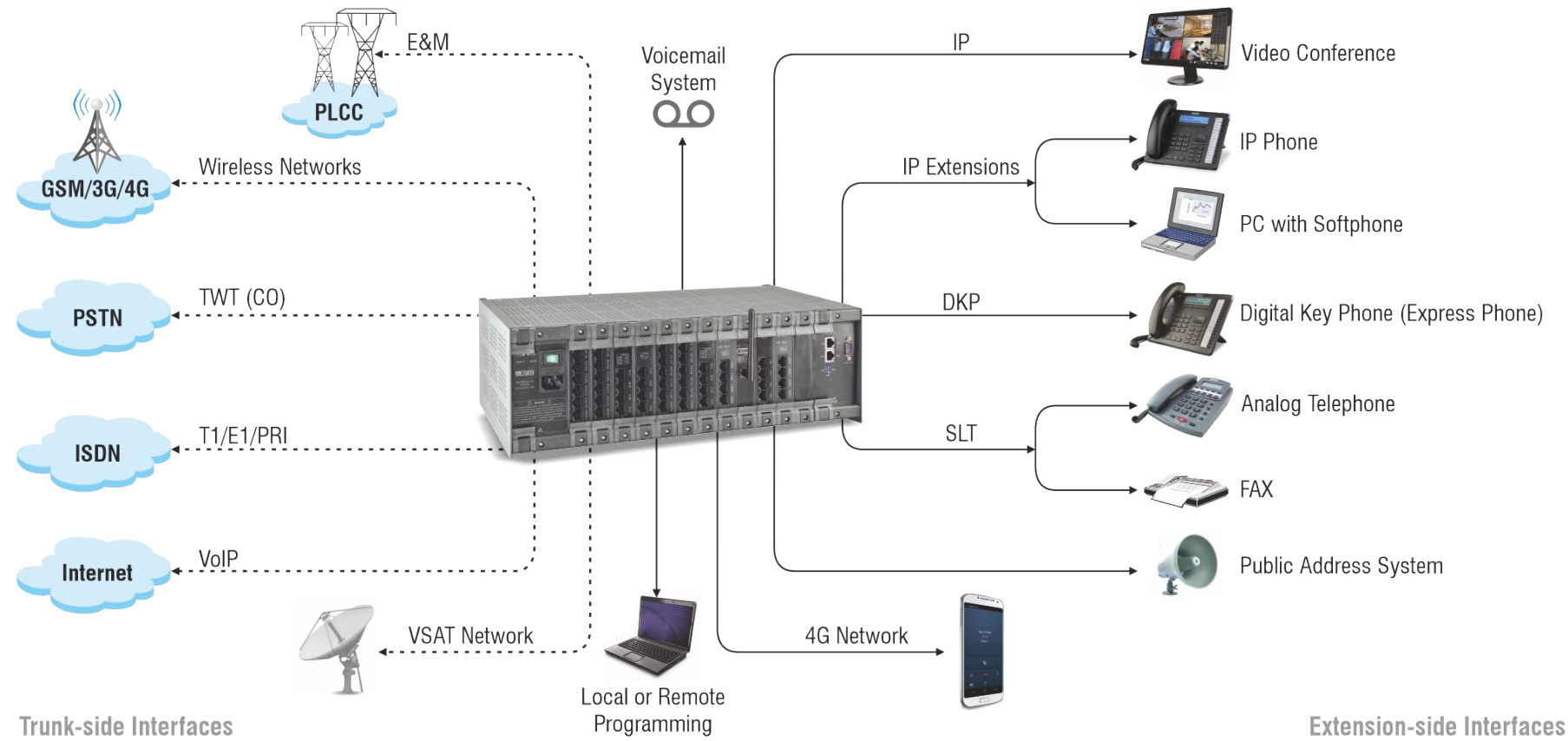


**MINIMUM 21-PARTICIPANTS IN A
SINGLE CONFERENCE**

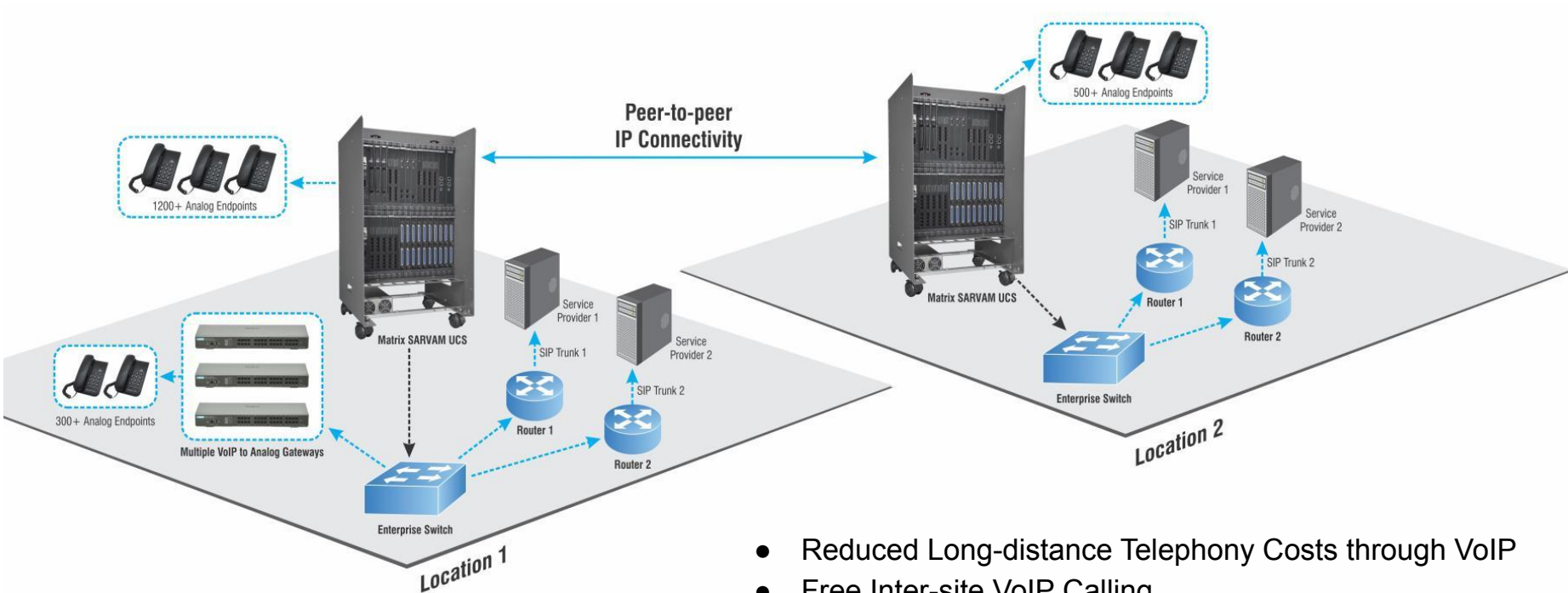
SARVAM UCS ARCHITECTURE



HYBRID ARCHITECTURE CONNECTIVITY SCENARIO



HYBRID SOLUTION APPLICATION: COST-EFFECTIVE TELEPHONY



- Reduced Long-distance Telephony Costs through VoIP
- Free Inter-site VoIP Calling
- No need to Invest in New Infrastructure
- No need of Separate Administrator for Multiple Location

HARDWARE PLATFORMS for Unified Communication



ETERNITY PENX



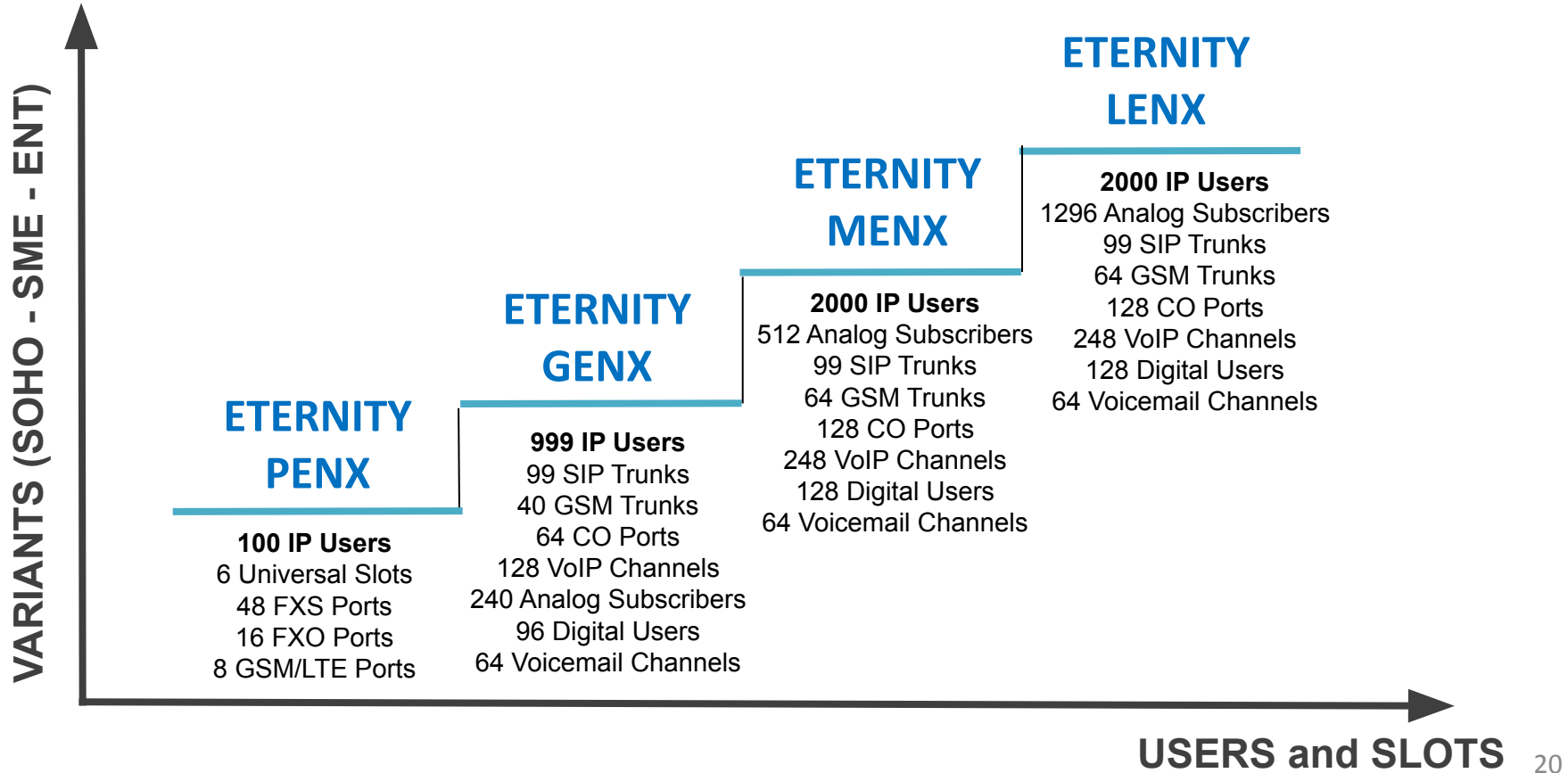
ETERNITY GENX



ETERNITY MENX



ETERNITY LENX



User Terminal Range



Matrix VARTA WIN200 -
The Desktop UC Client



SPARSH 510E - The
Premium IP Phone



Matrix VARTA ADR100/AMP100 – The
Android/IOS Mobile UC Client



IP-DECT



SPARSH VP210 - The
Business IP Phone

USER TERMINALS

IP Phones – SPARSH VP510E – Premium Business IP Phone

- 240*64 Pixels Graphical LCD with Backlit
- 4 Context Sensitive Keys for intelligent functions
- Fixed Function Keys (with LED) – Voice Mail, Mute, Do Not Disturb, Headset, Speaker
- Fixed Function Keys (without LED) – Hold, Conference, Redial, Transfer
- Built-in 16 DSS Keys for Feature, Line, Extension
- Message Wait and Ringer Lamp
- 3.5mm Headset Connectivity
- High Quality Speaker Phone
- Power over Ethernet (IEEE 802.3af)



SPARSH VP510E

Product Configurations	Category	Display
SPARSH VP510E	Premium	Four Line

USER TERMINALS

SIP Phones – SPARSH VP210 – Modern Gigabit IP Phone

- 128x64 pixel, backlight graphical LCD 5—line display
- LED for Call & message wait indication
- Dual Switched Auto sensing Network Ports(10/100/1000 mbps)
- 3 feature keys: Headset, Mute, Hands-free, speaker phone
- Security : TLS and SRTP encryption
- Built-in PoE to Power the device
- 2 Line Keys :Function such as Navigation, Call appearance
- IP-PBX integration supportive features
- Operating temperature: 0 ~ 45 °C



SPARSH VP210

Product Configurations	Category	Display
SPARSH VP210	Business	Five Line

USER TERMINALS

Digital Key Phones – EON510 – Premium Digital Key Phone

- 240*64 Pixels Graphical LCD with Backlit
- 4 Context Sensitive Keys for intelligent functions
- Fixed Function Keys (with LED) – Voice Mail, Mute, Do Not Disturb, Headset, Speaker
- Fixed Function Keys (without LED) – Hold, Conference, Redial, Transfer
- Built-in 16 DSS Keys for Feature, Line, Extension
- Message Wait and Ringer Lamp
- 3.5mm Headset Connectivity
- High Quality Speaker Phone
- Single-pair Cable Connectivity



EON510

Product Configurations	Category	Display
EON510	Premium	Four Line

SARVAM UCS KEY FEATURES

- Abbreviated Dialing (Global & Personal)
- Access Codes (Programmable)
- Account Codes (Forced)
- Alarm-Multiple
- Alarms
- Alarm-Snooze
- Allowed and Denied Lists
- Alternate Number Dialing
- Analog Input Port (AIP)
- Analog Output Port (AOP)
- Anonymous Call Rejection (SIP)
- Auto Call Back (Busy, No Reply)
- Auto Redial
- Auto-Attendant
- Automated Control Applications
- Background Music (DKP and SLT)
- Backup SMDR
- Backup-System Configuration
- Backup-System Software
- Barge-in
- Boss Ring
- Call Budget on Extensions
- Call Budget on Trunks
- Call Chaining
- Call Cost Calculation
- Call Duration Control
- Call Follow Me
- Call Forward (Busy, No Reply, Dual
- Ring and to External Number)
- Call Park (General and Personal Orbit)
- Call Pick Up (Group and Selective)

SARVAM UCS KEY FEATURES

- Call Progress Tones (Programmable)
- Call Splitting
- Call Taping
- Call Transfer (Screened, On Busy, While Ringing, Trunk to Trunk)
- Calling Line Identification & Presentation (CLIP)
- Calling Line Identity Restriction (CLIR)
- Cancel All Station Features
- Class of Service (COS)
- CLI based Routing
- Closed User Group (With/Without Exchange ID)
- Computer Telephony Integration (CTI)
- Conference Dial-in
- Conference – Multiple Participants
- Conflict Dialing
- Continued Dialing
- Conversation Recording
- Date and Time Format
- Daylight Saving Time (DST)
- Day-Night Mode
- Department Call
- Digest Authentication (on SIP)
- Digital Input Port (DIP)
- Digital Output Port (DOP)
- Direct Dialing-In (DDI on T1/E1/PRI)
- Direct Inward Dialing (DID)
- Direct Inward System Access (DISA)
- Direct Outward System Access (DOSA)

SARVAM UCS KEY FEATURES

- Direct Station Selection Console (DSS Console)
- Distinctive Rings
- Do-Not-Disturb (DND)
- Do-Not-Disturb (Remote)
- Door Phone Connectivity (ETERNITY PE)
- Dual Ring
- Dynamic DNS (DDNS)
- Dynamic Lock (Manual)
- E-mail Notification (VMS)
- Embedded Registrar and Proxy Servers (SIP Server)
- Emergency Calls Detection and Reporting
- Emergency Conference
- Emergency Number Dialing
- External Call
- External Call Forward (ECF)
- External Music Port (AIP)
- Fax over IP (T.38 Relay and Pass-Through)
- File Transfer Protocol
- Flexible Numbers (Up to 6 Digits)
- Forced Answer
- Help Desk
- Hold
- Hot Desking
- Hot Outward Dialing (With/Without Number & Delay)
- Hotline (Immediate and With Delay)
- Hunting/User Group
- Incoming Call Management
- Installation Wizard

SARVAM UCS KEY FEATURES

- Internal Call
- Internal Call Restriction
- Interrupt Request
- Last Caller Recall
- Last Number Redial
- Least Cost Routing (Number, Time and Service)
- Provider to Service Provider, Carrier Pre-Selection)
- Live Call Screening (VMS)
- Live Call Supervision
- Logical Partitioning
- NAT and STUN (VoIP)
- Maturity (Polarity Reversal, Delay, CPD)
- Meet Me Paging
- Menu based Command (DKP)
- Message Wait Indication
- Missed Calls
- Music-On-Hold
- Mobile Port (GSM/3G Port)
- Multi-Stage Dialing
- Mute
- Name Programming (Station, Trunk)
- Network Selection (GSM)
- Off-Hook Alert (DKP)
- Online SMDR
- Operator (Single, Multiple)
- Override
- Paging (Internal and External)
- Peer-to-Peer Calling
- Priority (Intercom and Trunk)
- Privacy
- Programming the System (Using SLT, DKP, Ethernet Port)

SARVAM UCS KEY FEATURES

- Public Address System Port
- Quick Dial
- Raid
- Real Time Clock
- Region Selection
- Remote Alarm
- Remote Call Forward
- Remote Programming
- Return Call to Original Caller (RCOC)
- Room Monitor
- Routing Group
- RS232C Port
- SMDR Posting (Call Accounting System Interface)
- SMS Gateway
- SMS Server
- Security Dialing and Reporting
- Selective Trunk Access
- Self Ring Test
- SIP and RTP QoS (VoIP)
- Station Groups
- Station Message Detail Record - 12000 Records)
- Station Name
- System Activity Log and Display
- System Administrator (SA) Mode
- System Engineer (SE) Mode
- System Fault Log
- System Security (Password)
- Time Tables
- Time Zone Display
- Toll Control
- Trunk Access Group
- Trunk Auto Answer

SARVAM UCS KEY FEATURES

- Trunk Connectivity (BRI)
- Trunk Connectivity (GSM/3G)
- Trunk Connectivity (T1/E1/ISDN PRI)
- Trunk Connectivity (TWT or CO)
- Trunk Connectivity (VoIP)
- Trunk Reservation
- Upgrading the Software
- User Absent/Present
- Voice Prompts for Tones
- Walk-In Class of Service (Single/Multiple calls)
- Web based Programming
- Virtual Stations
- Voice Message Applications

Who Are We

1 Million+
Customers

2,500+
Partners

60+
Products

50+
Countries



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