



National Bank of Umm Al Qaiwain Enhanced Productivity of Employees with Matrix Time-Attendance Solution

Case Study

COMPANY PROFILE:

National Bank of Umm Al Qaiwain (the Bank) is a Public Shareholding Company incorporated in Umm Al Qaiwain by Amiri Decree Number (1) on January 5, 1982, issued by His Highness, the Ruler of Umm Al Qaiwain and commenced its operations with effect from August 1, 1982. The Local government of Umm Al Qaiwain is the largest shareholder and promoter of the bank. The bank is engaged in providing retail and corporate banking services through a network of 14 branches in the U.A.E.

CHALLENGES:

- Automatic Management of Time-Attendance and Overtime Data
- Centralized Management of Attendance Data
- Report Creation of Time-Attendance Data of Each Employee
- Seamless Payroll Processing

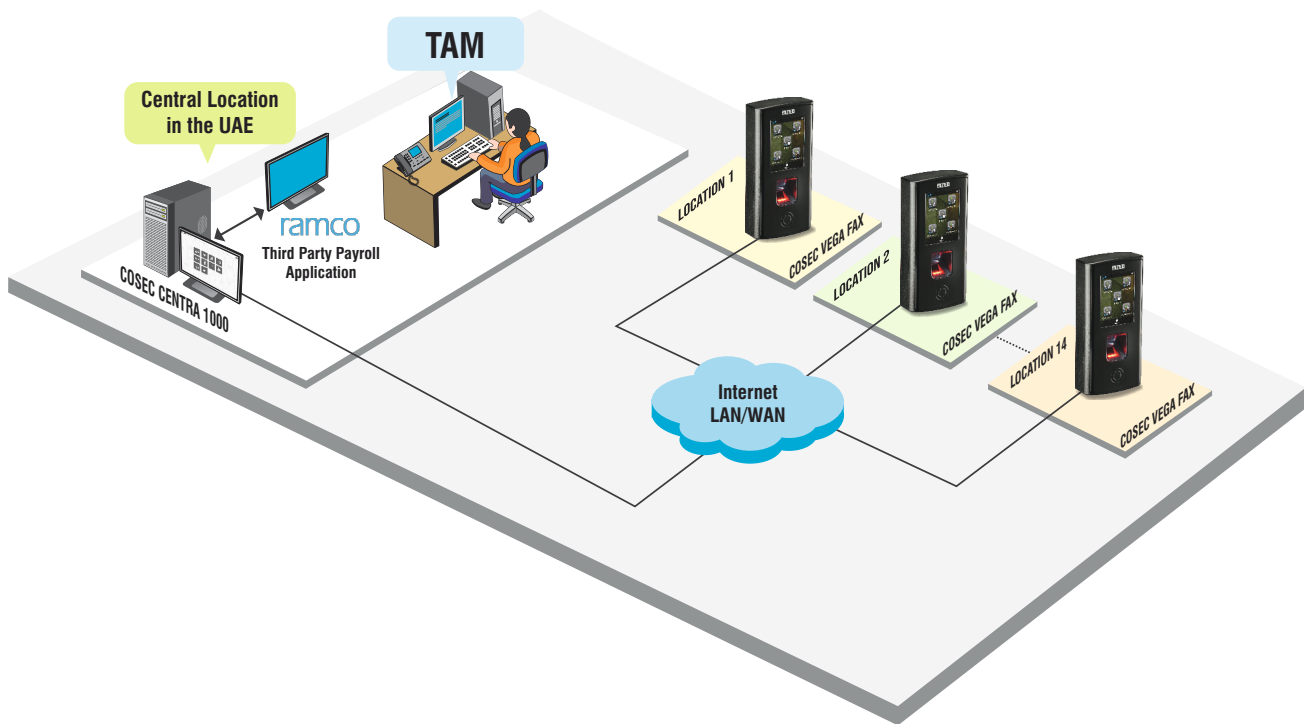
- **Industry:** BFSI
- **Customer Name:** National Bank of Umm Al Qaiwain
- **Users:** 700+
- **Location:** 14+ Across UAE
- **Devices:**
Offices: VEGA FAX

SOLUTION:

After a comprehensive discussion with the customer, Matrix offered a centralized platform- COSEC CENTRA, to manage all the data centrally. Door controllers- COSEC VEGA FAX are installed at each location. All the door controllers are integrated with the central platform, which pushes the event data to the server. In addition to that, Matrix's platform is integrated with

the customer's payroll system- Ramco. Integration of Matrix solution, with the client's payroll system, eased the salary procedure. By acquiring this solution, all manual work for report generation was eliminated.

SOLUTION DIAGRAM:



RESULTS:

- Efficient and Centralized Time-Attendance Management
- Error Free Time-Attendance and Overtime Data
- Accurate and Timely Salary of Employees
- Enhanced Employees' Productivity
- Manual Work Reduction

PRODUCTS AND SOLUTIONS OFFERED:

- **COSEC CENTRA PLT 1000**
Web-enabled Application Server for up to 1000 Users
- **COSEC TAM 1000**
Time and Attendance Management Solution for up to 1000 Users
- **COSEC VEGA FAX**
Advanced Door Controller with Touchscreen

ABOUT MATRIX

Established in 1991, Matrix is a leader in Security and Telecom solutions for modern businesses and enterprises. As an innovative, technology driven and customer focused organization, the company is committed to keeping pace with the revolutions in the Security and Telecom industries. With around 40% of its human resources dedicated to the development of new products, Matrix has launched cutting-edge products like Video Surveillance Systems - Video Management System, Network Video Recorder and IP Camera, Access Control and Time-Attendance systems as well as Telecom solutions such as Unified Communications, IP-PBX, Universal Gateways, VoIP and GSM Gateways and Communication Endpoints. These solutions are feature-rich, reliable and conform to international standards. Having global footprints in Asia, Europe, North America, South America, and Africa through an extensive network of more than 2,500 channel partners, Matrix ensures that the products serve the needs of its customers faster and longer. Matrix has gained trust and admiration of customers representing the entire spectrum of industries. Matrix has won many international awards for its innovative products.

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