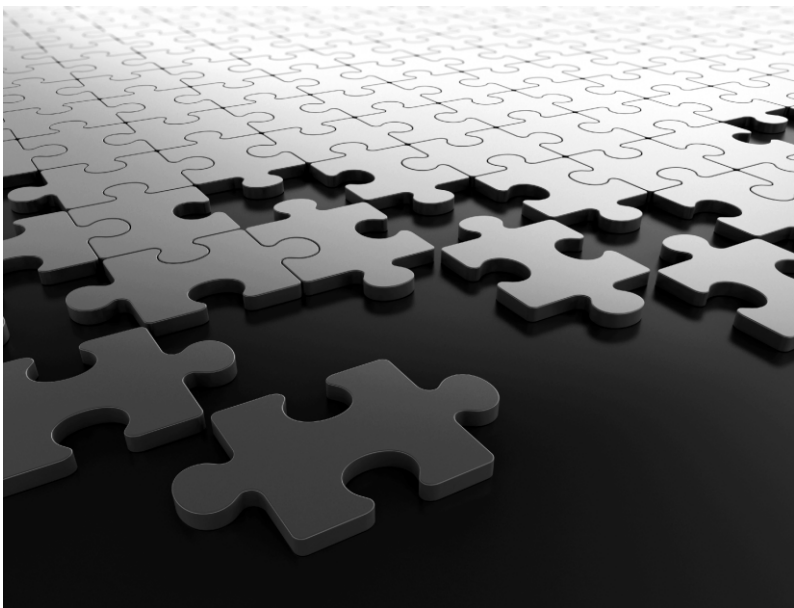


SLT User Guide

For ETERNITY and SARVAM UCS



IMPORTANT!

This Guide is for ETERNITY, ETERNITY NE and SARVAM UCS. These are referred to as System in the Guide. For detailed description refer to the respective System Manual. The documentation can be found at <http://www.matrixtelesol.com/product-manuals.html>

This User Guide instructs you on how to access various features using the default settings. (Region: India) The Date and Time format will vary according to the Region.

The default User Password, 1111 will not be accepted for:

-
- | | | | |
|------------------|----------------|-----------------------|----------------------------|
| ❶ Call Follow Me | ❷ Dynamic Lock | ❸ DISA | ❹ Walk-In Class of Service |
| ❺ Presence | ❻ Hot Desk | ❼ User Absent/Present | |
-

Please change the User Password before you use these features. For detailed instructions see *User Password*.

Following features are not supported in ETERNITY NE.

-
- | | | |
|-----------------------------|-------------------------|------------------------|
| ❶ Authority Code | ❷ Background Music | ❸ Digital Output Port |
| ❹ Door Lock | ❺ Door Phone | ❻ Forced Release Order |
| ❽ Manual Priority Intrusion | ❿ Floor Service | ⓑ Mini Bar |
| ❊ Room Maid Status | ❋ User Definable Fields | |
-

In ETERNITY NE, Time Zones are referred to as Day (Working Hours) and Night/Break (Non-Working Hours).

Following features are not supported in SARVAM UCS.

-
- | | | |
|-----------------------|-------------|--------------|
| ❶ Digital Output Port | ❷ Door Lock | ❸ Door Phone |
|-----------------------|-------------|--------------|
-

SLT is not supported in PRASAR UCS and ANANT UCS.

Making Calls

To an Extension:

- Dial Extension Number

To a Department Group:

- Dial Department Group Number

To an Operator:

- Dial 9 or 0 (for users in USA)

To an External Number:

- Dial 0/5/61/62/63/64 (TAC)-External Number
- Dial 9/5/81/82/83/84 (TAC)-External Number (for users in USA)

To a Voice Mail:

- Dial 3931 (VMS) - Follow VMS Prompts (ETERNITY LE/ME/GE/PE, SARVAM UCS)
- Dial 390 (VMS) - Follow VMS Prompts (ETERNITY NE)

Making a Second Call

To an Extension:

- Speech with Extension/External Number - Flash - Desired Extension Number -Talk

To an External Number:

- Speech with Extension/External Number - Flash - TAC - Dial desired External Number - Talk

Receiving Calls

- When your Phone Rings, Lift Handset / Press Speaker Key - Talk

Abbreviated Dialing

Using Global Directory:

- Dial 8 - Index (100-999)
- Dial 6 - Index (100-999) (for users in USA)

4 digit Index Number for ETERNITY LE, SARVAM UCS ENT (0100 to 2999).

3 digit Index Number for the other variants (100 to 999).

Using Personal Directory:

- Dial 8 - Index (001-025)
- Dial 6 - Index (001-025) (for users in USA)

Program Number in Personal Directory:

- Dial 1071 - Index (001-025) - External Number - # * - TAC - Confirmation Tone - Go On-Hook

In ETERNITY LE, SARVAM UCS ENT you need to enter Personal Directory Index as 0001 to 0025.

Account Code

Account Code by Number:

- Dial 1058 - Account Code - TAC - Dial desired number

Alarms

Set Once Only Alarm:

- Dial 161 - HH - MM - 1 - Confirmation Tone - Go On-Hook

Set Daily Alarm:

- Dial 161 - HH - MM - 2 - Confirmation Tone - Go On-Hook

Cancel Once Only Alarms:

- Dial 161 - # - Confirmation Tone - Go On-Hook

Set/Cancel Voice Guided Alarms:

- Dial 163 - Follow VMS Prompts

Auto Call Back (ACB)

ACB on Busy Extension/Trunk:

- Dialed Extension/Trunk Busy? - Dial '2' during Busy Tone - Confirmation Tone - Go On-Hook

Auto Call Back (ACB) (Cont.)

ACB on No Reply:

- Dialed Extension not responding? - Dial '2' during Ring Back Tone - Confirmation Tone - Go On-Hook

Cancel ACB:

- Dial 102 - Confirmation Tone - Go On-Hook

Authority Code (Using Walk-In Class of Service)

- Dial 111 - 2 - Authority Code - Password - Confirmation Tone, followed by Dial Tone - Dial desired number

Auto Redial

Set Auto Redial:

- Dialed External Number Busy? - Go On-Hook on Busy Tone -Go Off-Hook - Dial 17 - Confirmation Tone -Go On-Hook

Cancel Auto Redial:

- Dial 1070 - Confirmation Tone - Go On-Hook

Background Music

Set Background Music on Extension:

- Dial 1099 - Confirmation Tone - Remain Off-Hook - Background Music will start on expiry of Dial Tone timer

Cancel Background Music on Extension:

- Dial 1099 - Confirmation Tone - Go On-Hook

Barge-In

- Dialed Extension Busy? - Dial '4' during Busy Tone - Ring Back Tone - Dialed Extension gets beeps
- Dialed Extension responds - Speech - other party gets on-hold music

Blind Transfer to Extension Users Mailbox

- Speech with Extension/Trunk - Flash - 1078 - Extension number - Go On-Hook

Call Chaining

- Speech with Trunk/Extension - Flash - 1050 - Extension (Transfer Target) - Go On-Hook

Call Forward (CF)

CF - Unconditional:

- Dial 131 - Extension/Department Group/VMS - Confirmation Tone - Go On-Hook

CF - If Busy:

- Dial 132 - Extension/Department Group/VMS - Confirmation Tone - Go On-Hook

CF - If No Reply:

- Dial 133 - Extension/Department Group/VMS - Confirmation Tone - Go On-Hook

CF - If Busy/No Reply:

- Dial 134 - Extension/Department Group/VMS - Confirmation Tone - Go On-Hook

Enable Dual Ring:

- Dial 136 - 1 - Confirmation Tone - Go On-Hook

Cancel Call Forward:

- Dial 130 - Confirmation Tone - Go On-Hook

CF - Unconditional to External Number:

- Dial 131 - TAC - External Number - #* - Confirmation Tone - Go On-Hook

CF - If Busy to External Number:

- Dial 132 - TAC - External Number - #* - Confirmation Tone - Go On-Hook

CF - If No Reply to External Number:

- Dial 133 - TAC - External Number - #* - Confirmation Tone - Go On-Hook

CF - If Busy/No Reply to External Number:

- Dial 134 - TAC - External Number - #* - Confirmation Tone - Go On-Hook

Disable Dual Ring:

- Dial 136 - 0 - Confirmation Tone - Go On-Hook

Call Forward - Scheduled

Set CF-Scheduled for Working Hours (Day):

CF - Unconditional:

- Dial 1175 - 1 - 1 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - If Busy:

- Dial 1175 - 1 - 2 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - If No Reply:

- Dial 1175 - 1 - 3 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - If Busy/No Reply:

- Dial 1175 - 1 - 4 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

Enable Dual Ring:

- Dial 1175 - 1 - 5 - 1 - Confirmation
Tone - Go On-Hook

Cancel Call Forward:

- Dial 1175 - 1 - 0 - Confirmation
Tone - Go On-Hook

Set CF-Scheduled for Break Hours:

CF - Unconditional:

- Dial 1175 - 2 - 1 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - If Busy:

- Dial 1175 - 2 - 2 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - If No Reply:

- Dial 1175 - 2 - 3 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - Unconditional to External Number:

- Dial 1175 - 1 - 1 - TAC - External
Number - #* - Confirmation Tone -
Go On- Hook

CF - If Busy to External Number:

- Dial 1175 - 1 - 2 - TAC - External
Number - # * - Confirmation Tone -
Go On-Hook

CF - If No Reply to External Number:

- Dial 1175 - 1 - 3 - TAC - External
Number - #* - Confirmation Tone -
Go On-Hook

CF - If Busy/No Reply to External Number:

- Dial 1175 - 1 - 4 - TAC - External
Number - # * - Confirmation Tone -
Go On-Hook

Disable Dual Ring:

- Dial 1175 - 1 - 5 - 0 - Confirmation
Tone - Go On-Hook

CF - Unconditional to External Number:

- Dial 1175 - 2 - 1 - TAC - External
Number - #* - Confirmation Tone -
Go On- Hook

CF - If Busy to External Number:

- Dial 1175 - 2 - 2 - TAC - External
Number - # * - Confirmation Tone -
Go On-Hook

CF - If No Reply to External Number:

- Dial 1175 - 2 - 3 - TAC - External
Number - #* - Confirmation Tone -
Go On-Hook

Call Forward Scheduled (Cont.)

CF - If Busy/No Reply:

- Dial 1175 - 2 - 4 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - If Busy/No Reply to External Number:

- Dial 1175 - 2 - 4 - TAC - External
Number - #* - Confirmation Tone -
Go On-Hook

Enable Dual Ring:

- Dial 1175 - 2 - 5 - 1 - Confirmation
Tone - Go On-Hook

Disable Dual Ring:

- Dial 1175 - 2 - 5 - 0 - Confirmation
Tone - Go On-Hook

Cancel Call Forward:

- Dial 1175 - 2 - 0 - Confirmation
Tone - Go On-Hook

Set CF-Scheduled for Non-Working Hours (Night):

CF - Unconditional:

- Dial 1175 - 3 - 1 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - Unconditional to External Number:

- Dial 1175 - 3 - 1 - TAC - External
Number - #* - Confirmation Tone -
Go On-Hook

CF - If Busy:

- Dial 1175 - 3 - 2 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - If Busy to External Number:

- Dial 1175 - 3 - 2 - TAC - External
Number - #* - Confirmation Tone -
Go On-Hook

CF - If No Reply:

- Dial 1175 - 3 - 3 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - If No Reply to External Number:

- Dial 1175 - 3 - 3 - TAC - External
Number - #* - Confirmation Tone -
Go On-Hook

CF - If Busy/No Reply:

- Dial 1175 - 3 - 4 - Extension/
Department Group/VMS -
Confirmation Tone - Go On-Hook

CF - If Busy/No Reply to External Number:

- Dial 1175 - 3 - 4 - TAC - External
Number - #* - Confirmation Tone -
Go On-Hook

Enable Dual Ring:

- Dial 1175 - 3 - 5 - 1 - Confirmation
Tone - Go On-Hook

Disable Dual Ring:

- Dial 1175 - 3 - 5 - 0 - Confirmation
Tone - Go On-Hook

Cancel Call Forward:

- Dial 1175 - 3 - 0 - Confirmation
Tone - Go On-Hook

Cancel CF for All Time Zones:

- Dial 1175 - 2 - 0 - Confirmation Tone - Go On-Hook

Call Follow Me

Set Call Follow Me, from the Remote Extension:

- Dial 135 - Your Extension - User Password - Confirmation Tone - Go On-Hook

Cancel Follow Me, from Your Extension:

- Dial 130 - Confirmation Tone - Go On-Hook

Call Hold

To Put a Party on Hold:

- Speech - Flash - Keep handset aside, do not go On-Hook
OR
- Tap the Hook switch of your phone - Keep handset aside, do not go On-Hook

Retrieve the Party on Hold:

- Feature Tone? - Flash - Talk
- Error Tone? - Go On-Hook - Ring Back - Answer - Talk

Call Park

Park a Call:

- Speech - Flash - 115 - Orbit Number (Personal Orbit: 1; General Orbit: 2-9) - Go On-Hook

Retrieve Parked Call:

- 116 - Orbit Number (Personal Orbit: 1; General Orbit: 2-9) - Go On-Hook

Call Pick Up - Group

To answer a ringing Extension within a group:

- Go Off-Hook - Dial '4' - Talk

Call Pick Up - Selective

To answer any ringing Extension:

- Go Off-Hook - Dial '12' - Number of Ringing Extension - Talk

Call Toggle

- In speech with party 1 - Flash - Dial number of party 2 - Speech with party 2 - Flash - Dial 1 - Speech with party 1 - Flash - Dial 1 - Speech with party 2

Call Transfer

Transferring call to an Extension:

- Speech with Extension/Eternal Number - Flash - Extension (Transfer Target) - Go On-Hook

Transferring call to Trunk:

- Speech with Extension / External Number - Flash - TAC - External Number (Transfer Target) - Go On-Hook

Calling Line Identification Restriction (CLIR)

To enable CLIR : Dial 1031 - Confirmation Tone - Go On-Hook

To disable CLIR : Dial 1030 - Confirmation Tone - Go On-Hook

Cancel all Features of an Extension

- Dial 1051 - Confirmation Tone - Go On-Hook
- The following features, if set, will be cancelled:
 - Auto Answer
 - Auto Call Back
 - Auto Redial
 - Background Music
 - Call Forward
 - Do Not Disturb
 - Hot Line
 - Trunk Reservation
 - Walk-In Class of Service

Conference

Conference 3-Party

- 1st call - 2nd call - Flash - *3 - three way speech is established

Conference - Dial-In

Schedule a Conference:

- *19 - 1 - Conference Number - Assign 4 digit Conference Password

Initiate/Join the Conference:

- *19 - 2 - Conference Number - Conference Password

Cancel the Conference:

- While in active Conference - Flash - Dial 190

After the Dial-In Conference has been initiated, it functions as a Multiparty Conference. Any participant can be Included, Temporarily Leave, Rejoin the Conference or Permanently Leave the Conference. Refer Conference - Multiparty for instructions.

Conference - Multiparty

Multiparty Conference:

- In speech with First Call - Flash - Second Call - Flash - *3 - 3-party Conference is established - Flash - Third Call - *3 - Fourth call..... - Repeat till you have include desired number of parties.

Temporarily Leave Conference:

- Flash - 191

Rejoin Conference:

- Go Off-Hook - 191

Permanently Leave the Conference:

- While in active Conference - Go On-Hook

Cancel Conference:

- Flash - 190 - Error Tone - Go On-Hook

SLT users cannot Remove any party from the Multiparty Conference.

Conversation Recording

- Speech - Flash - 1095 - Beep - Speech re-established - Recording starts

Digital Output Port (DOP)

Turn on DOP from Extension:

- 1174 - DOP Number - 1 - Confirmation Tone - Go On-Hook
- 1104 - DOP Number - 1 (users in Philippines) - Confirmation Tone - Go On-Hook

Turn off DOP from Extension:

- 1174 - DOP Number - 0 - Confirmation Tone - Go On-Hook
- 1104 - DOP Number - 0 (users in Philippines) - Confirmation Tone - Go On-Hook

DISA Login

Call on DISA enabled trunk:

- Dial 1079 - Extension Number - User Password

Do Not Disturb (DND)

Set DND:

- Dial 18 - Type of Call
 - All Calls : 1
 - Internal Calls : 2
 - External Calls : 3
- Go On-Hook

Cancel DND:

- Dial 18 - 0
- Go On-Hook

DND Override

- Dialed Extension has set DND? - Dial '4' during Feature Tone - Dialed Extension rings - Dialed Extension answers - Talk

Door Lock

To Open Door Lock device:

- In speech with the Door Phone call - Flash - 1173
- In speech with the Door Phone call - Flash - 1103 (users in Philippines)

To unlock the COSEC Door Controller:

- In speech with the Door Phone call - Flash - *7

Door Phone

Routing Mode for Door Phone - Scheduled Mode:

- 1171 - Door Phone Extension number - 1 - Confirmation Tone - Go On-Hook
- 1101 - Door Phone Extension number - 1 (users in Philippines) - Confirmation Tone - Go On-Hook

Routing Mode for Door Phone - Manual Mode:

- 1171 - Door Phone Extension number - 2 - Confirmation Tone - Go On-Hook
- 1101 - Door Phone Extension number - 2 (users in Philippines) - Confirmation Tone - Go On-Hook

Routing Destination - Manual Mode (to an Extension):

- 1172 - Door Phone Extension number - 1 - Confirmation Tone - Go On-Hook
- 1102 - Door Phone Extension number - 1 (users in Philippines) - Confirmation Tone - Go On-Hook

Routing Destination - Manual Mode (to an External Number):

- 1172 - Door Phone Extension number - 2 - Confirmation Tone - Go On-Hook
- 1102 - Door Phone Extension number - 2 (users in Philippines) - Confirmation Tone - Go On-Hook

Dynamic Lock

Set Dynamic Lock - Manual

- 142 - User Password - Minutes(00) - Confirmation Tone - Go On-Hook

Set Dynamic Lock - Automatic

- 142 - User Password - Minutes (01 to 99) - Confirmation Tone - Go On-Hook

Dynamic Lock (Cont.)

Toll Control - Level 0 (Default: All Calls):

- 141 - User Password - 0 - Confirmation Tone - Go On-Hook

Toll Control - Level 1 (Default: Local Calls):

- 141 - User Password - 1 - Confirmation Tone - Go On-Hook

Toll Control - Level 2 (Default: National Calls):

- 141 - User Password - 2 - Confirmation Tone - Go On-Hook

Toll Control - Level 3 (Default: No Calls):

- 141 - User Password - 3 - Confirmation Tone - Go On-Hook

Emergency Call

- Go Off-Hook - Dial Emergency Number
OR
- Go Off-Hook - Dial TAC - Emergency Number

Flashing on Trunk

- Speech on Trunk - Flash - * - PSTN Code (only for CO Trunk)

Forced Answer

- Dialed Extension doesn't Respond? - Dial '5' during Ring Back Tone - Phone speaker of called extension is turned on - Talk

Called Extension must be a DKP / Extended IP Phone.

Forced Call Disconnection

- Dialed Extension/Accessed Trunk Busy? - Dial '# *' during Busy Tone - Confirmation Tone, followed by Dial Tone - Dial Extension Number/TAC

Hotdesk

Set Hotdesk, from the Remote Extension:

- Dial 1091 - Your Extension Number - Your User Password - Confirmation Tone - Go On-Hook

Cancel Hotdesk, from your Extension:

- Dial 1091 - Your Extension Number - Your User Password - Confirmation Tone - Go On-Hook

You must cancel Hotdesk on the current and the Remote Extension.

Hotline

Set Hotline to Extension/Department Group/VMS:

- Dial 151 - Extension/Department Group/VMS - Confirmation Tone - Go On-Hook

Set Hot Outward Dialing:

- Dial 152 - TAC - Confirmation Tone - Go On-Hook

Set Hot Outward Dialing with Number:

- Dial 153 - TAC - External Number - # * - Confirmation Tone - Go On-Hook

Set Hotline Timer:

- Dial 154 - Seconds (000-255) - Confirmation Tone - Go On-Hook

Cancel Hotline/Hot Outward Dialing:

- Dial 150 - Confirmation Tone - Go On-Hook

Interrupt Request

- Dialed Extension Busy? - Dial '3' during Busy Tone - Ring Back Tone - Called Extension gets beeps - Called Extension dials Flash - Speech with Called Extension
- Dialed Extension Busy? - Dial '3' during Busy Tone - Ring Back Tone - Called Extension gets beeps - Called Extension does not dial Flash - Calling Extension gets Error Tone (No Reply)

Last Caller Recall

To make a call to the last Extension number:

- Dial 1092 - Last internal number from which you received the call, is out dialed

Last Number Redial

To make a call to the last number:

- Dial 7 - Last external number is out dialed

Live Call Supervision

- Dial 1098 - Extension number to be supervised - Confirmation Tone - Go On-Hook
- Your extension rings, observe CLI

The supervising extension must have a CLI phone.

Meet Me Paging

To answer a Paging call announced for you:

- Dial 1093 - Paging Extension number - Talk

Message Wait

Set Message Wait:

- Dial 1076 - Extension Number - 1 - Confirmation Tone - Go On-Hook

Cancel Message Wait:

- Dial 1076 - Extension Number - 0 - Confirmation Tone - Go On-Hook

Retrieve New Message:

- Dial 1077

Mute

Mute (Before Call)

- Dial 1052 - Confirmation Tone - Dial desired number

Mute (During an on-going Call)

- Speech - Flash - 1052

Mute (Cont.)

UnMute

- Speech - Flash - Dial 1052 again - Talk

Paging

- Dial 1074 - Page Zone Number - Start your Announcement

SLT/ISDN Terminal users cannot be paged.

Presence

- Dial 104 - User Password - Message
 - Absent : 0
 - Present : 1
 - Auto Detect : 2
 - Away : 3
 - On the Phone : 4
 - Do Not Disturb : 5
 - I am Mobile : 6
 - In Meeting : 7
 - Out for Meal : 8
 - Out of Office : 9

Set '0', if you do not want to receive any calls.

Raid

- Dialed Extension Busy? - Dial '5' during Busy Tone - All the parties can hear beeps -three way speech is established

Trunk Reservation

Reserve a Trunk:

- Accessed Trunk Busy? - Dial '6' during Busy Tone
- When trunk is free, Extension rings
- Answer the call - Trunk Dial Tone - Dial desired number

Cancel Trunk Reservation:

- Dial 102 - Confirmation Tone - Go On-Hook

User Absent/Present

Set User Absent:

- Dial 104 - User Password - 0 - Confirmation Tone - Go On-Hook

Set User Present:

- Dial 104 - User Password - 1 - Confirmation Tone - Go On-Hook

User Password

Change User Password:

- Dial 114 - Current User Password - New User Password - Confirmation Tone - Go On-Hook

Voice Help

- Dial 1090 - Listen to Message

Voice Mail

Accessing Voice Mail from Extension:

- Dial 3931 - Follow VMS Prompts (ETERNITY LE/ME/GE/PE, SARVAM UCS)
- Dial 390 - Follow VMS Prompts (ETERNITY NE)

Accessing General Mailbox from Extension:

- Dial 1176-Follow VMS Prompts

Reminder

Set Reminder:

- Dial 162 - DD - MM - YYYY - HH - MM - Confirmation Tone - Go On-Hook
- Dial 162 - MM - DD - YYYY - HH - MM (for users in USA) - Confirmation Tone - Go On-Hook

Cancel Reminder:

- Dial 162 - # - Confirmation Tone - Go On-Hook

Set/Cancel Voice Guided Reminder:

- Dial 164 - Follow VMS Prompts

Room Monitor

- Dial 1073 - Extension number (only DKP / Extended IP Extensions can be Monitored) - Room conversation can be heard

Selective Port Access

Port Types	Port Access Code	Port Numbers	
		ETERNITY	SARVAM UCS
CO	03	001 - 128	01 - 64
BRI	04	01 - 32	01 - 32
T1E1	05	01 - 24	1 - 8
E&M	06	001 - 128	01 - 32
Mobile	25	001 - 128	01 - 48
SIP Trunk	26	01 - 32	01 - 99
LD (Loop Dial) Port	35	01 - 32	-

Port Types	Port Access Code	Port Numbers
		NE
CO	03	001 - 004
Mobile	25	01 - 02
SIP Trunk	26	01 - 08

Port Types and Port Numbers will vary according to the variant of the System.

Walk-In Class of Service

To Walk-In into the other Extension:

- Dial 111 - 1 - Your Extension Number - Your User Password - Dialed desired number on Confirmation Tone - Talk

To Walk-Out of the other Extension :

- Dial 111 - 0 - Confirmation Tone - Go On-Hook

Forced Release Order (for E&M MFCR2 only)

- When in 3-way speech - Press Flash - Dial *38 - Speech with desired party - Second party is disconnected

Manual Priority Intrusion (for E&M MFCR2 only)

- Dialed Extension Busy? - Press Flash on Busy Tone - Dial *37 - 3 - way speech is established

Floor Service (for Hospitality)

- Dial 38 - Talk

Mini Bar (for Hospitality)

- Dial 1056 - Item Number (00-99) - Quantity (00-99) - Confirmation Tone - Go On-Hook

Room Maid Status (for Hospitality)

- Dial 1054 - Status - Confirmation Tone - Go On-Hook
 - 1 : Maid is in Room
 - 2 : Room is Dirty
 - 3 : Room Clean and can be rented
 - 4 : Room Clean yet to be inspected
 - 5 : Room is Out of Service

For Micros Opera PMS Interface -Status options are : 1-Dirty, 2-Clean, 3 -Inspected
For Extended Starlight PMS Interface- Status options are: 1-Dirty, 2-Clean, 3-Clean Checked

User Definable Fields

- Dial - 1096 - Digit String - # * - Confirmation Tone - Go On-Hook

Redundancy Notification Call

- You will receive the Redundancy Notification Call, after the redundancy process is completed.
- Lift the Handset/press the Speaker Key to answer the Redundancy Notification Call.
- You will hear a piece of music or a voice message.
- Press the digits (0-9, * or #) to acknowledge the Redundancy Notification Call.
- The Redundancy Notification Call is acknowledged.

Redundancy Notification Call is not supported in ETERNITY.

If you are using a SLT, that does not supports FSK CLI, then the message "Redundancy Notification Call" will not be displayed on the screen.



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October 4, 2019.