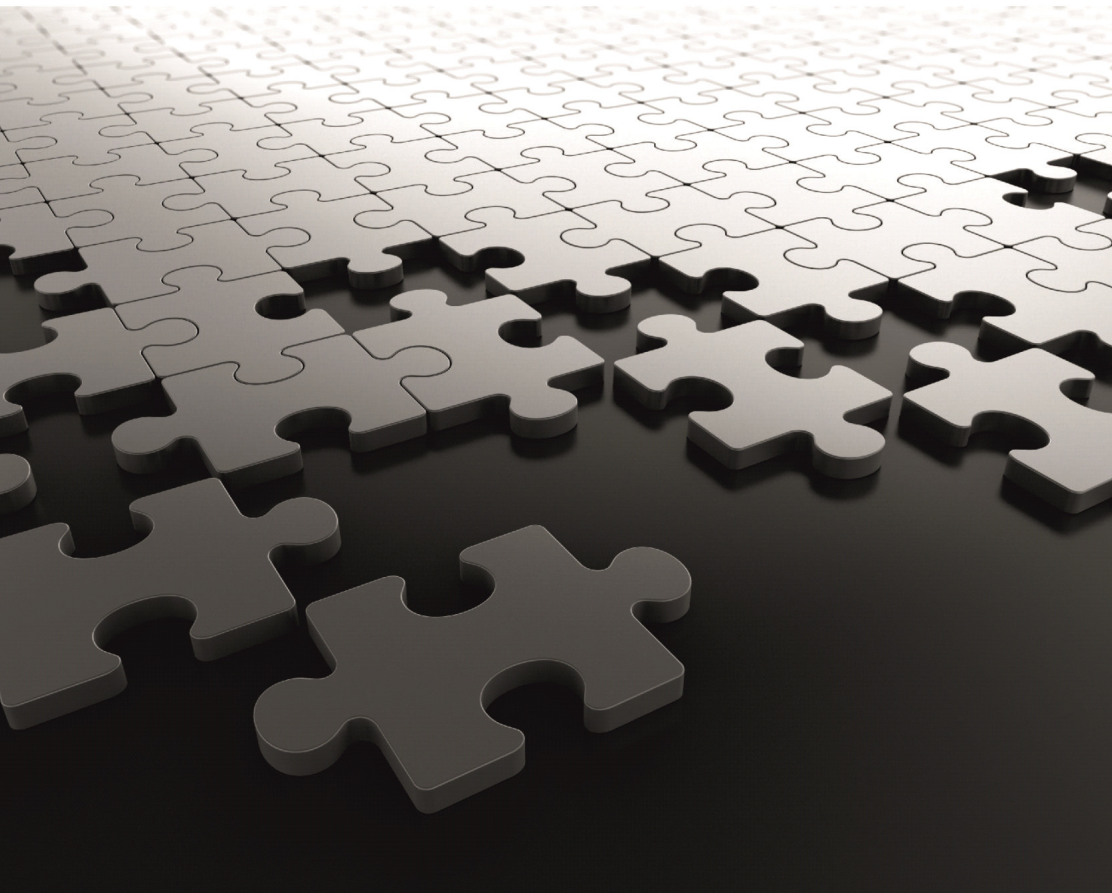


SPARSH VP210
Quick Start



Disclaimer

Matrix Comsec reserves the right to change, at any time, without prior notice, the product design, specifications, components, as engineering and manufacturing may warrant.

This is a general documentation for all models/configurations of the product. The product may not support some of the features/facilities described in this document.

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Version 4

Release date: March 28, 2024





SPARSH VP210

Entry Level IP Phone

Quick Start



Package Contents

- SPARSH VP210 Phone
- Handset with Spring Cord
- Ethernet Cable
- A Foot Stand

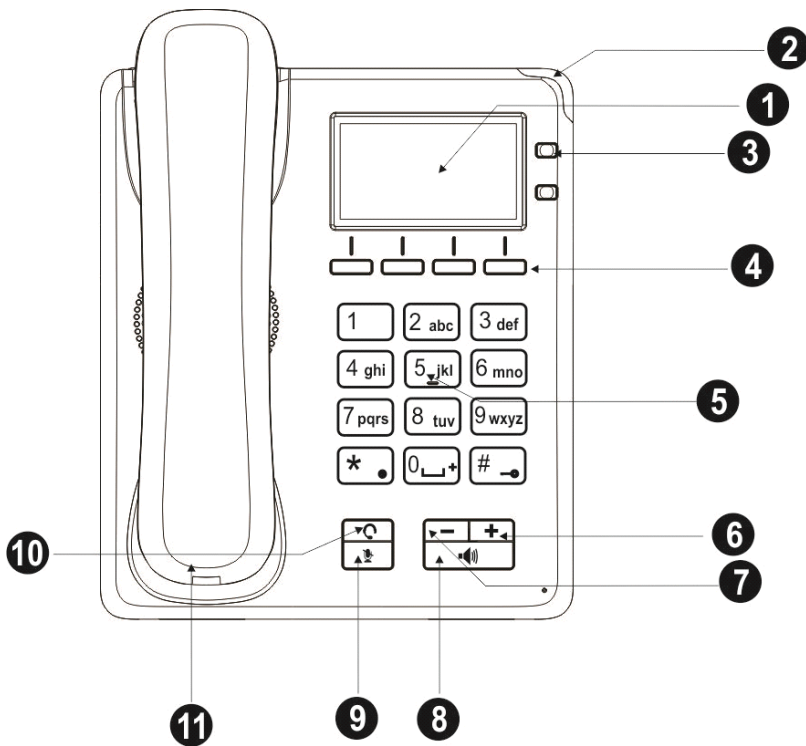
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Thank you for choosing SPARSH VP210! Please read this guide first for correct installation and retain it for future reference. The information in this guide was current at the time of publication. All specifications are subject to change without notice.



This Quick Start is meant to help you install and connect the phone to make and receive calls. For detailed instructions, refer to the SPARSH VP210 User Guide.



Know Your SPARSH VP210



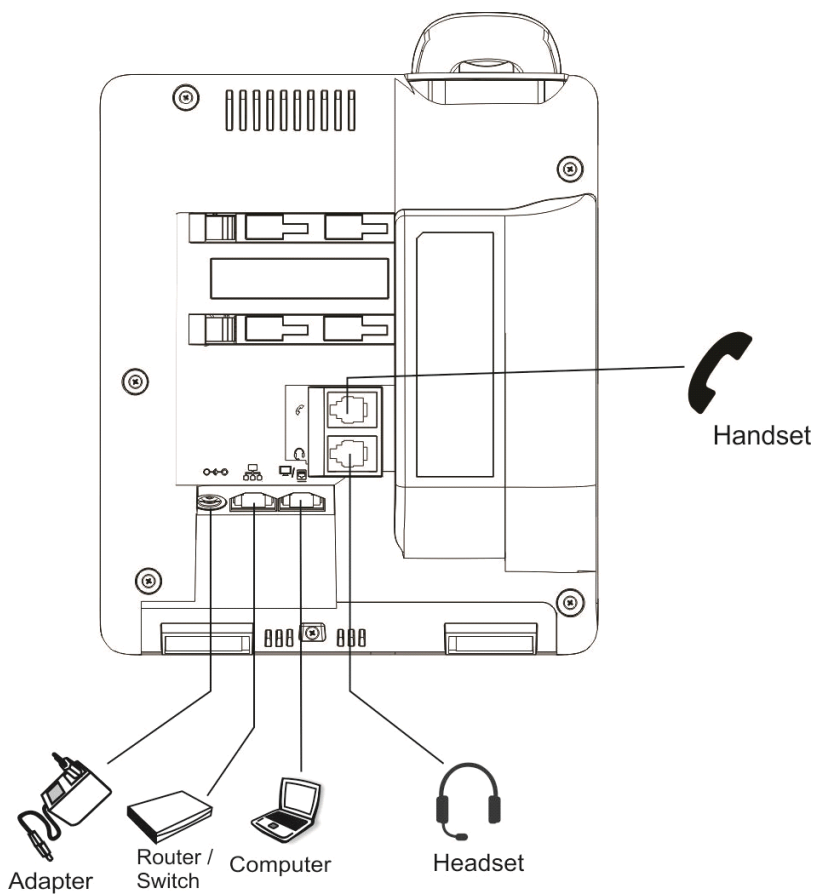
Number	Description
1	LCD Screen
2	Ringer LED
3	Navigation Key / SIP Line Key
4	Context Sensitive Key
5	Dail Pad
6	Volume Increase Key
7	Volume Decrease Key
8	Speaker Key
9	Mute
10	Headset Key
11	Handset

Volume Keys

While talking, Press  to increase and press  to decrease Speech volume.

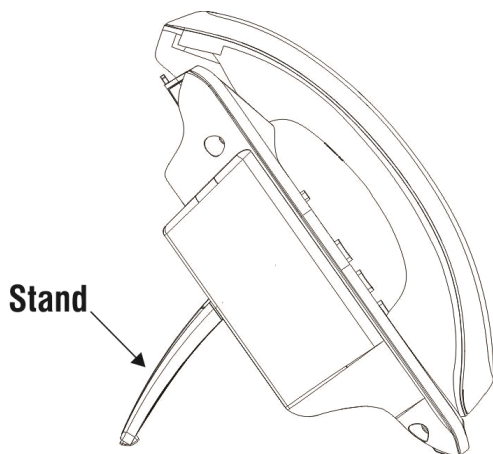
When the phone rings, Press  to increase and press  to decrease Ringer volume.

Bottom View



Installing SPARSH VP210

Mounting SPARSH VP210 on the Desk

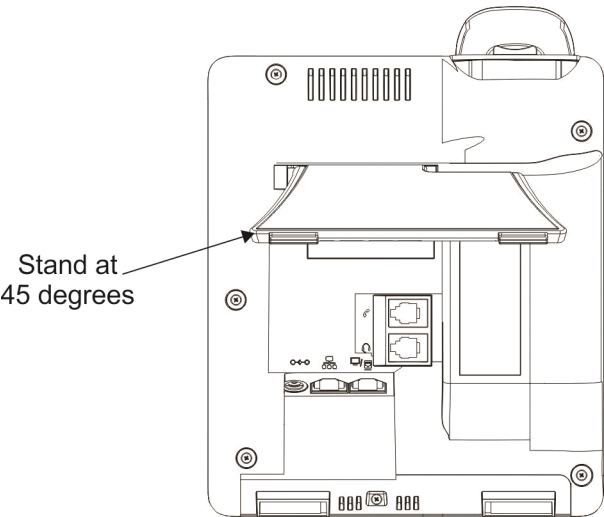


Attaching the Stand

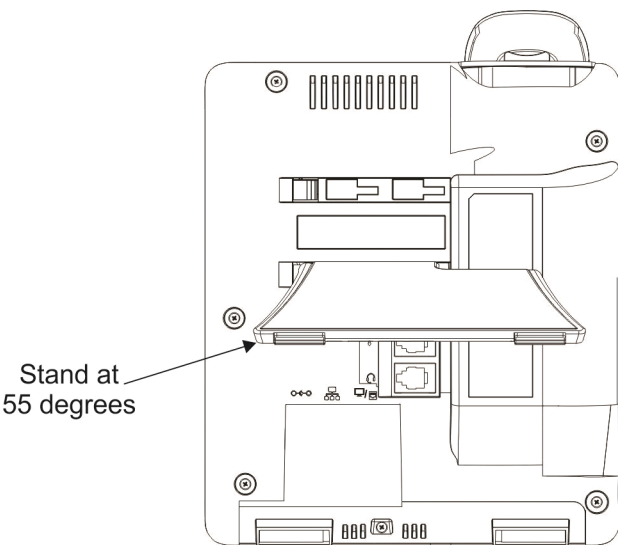
You can attach the Stand in the following ways -

- at an angle of 45 degrees
- at an angle of 55 degrees

Foot Stand attached at 45 Degree Angle



Foot Stand attached at 55 Degree Angle

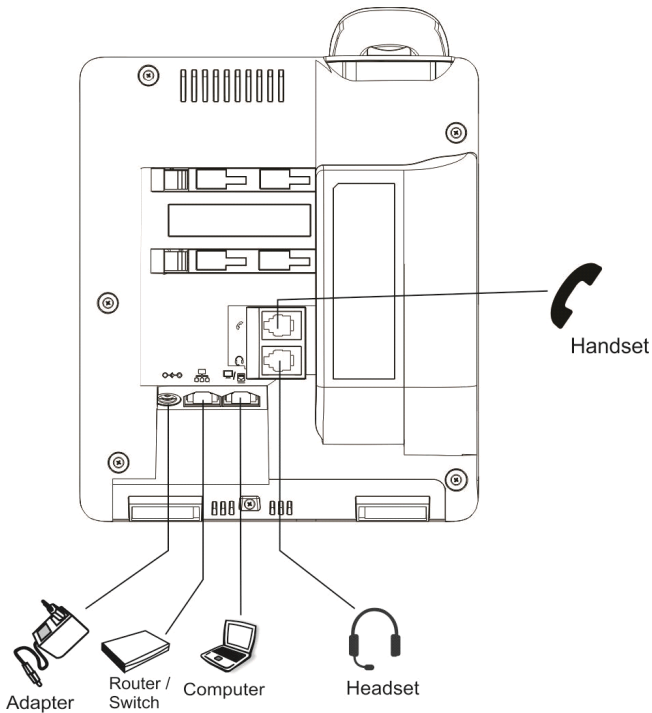


Connecting SPARSH VP210


Verify the Package Contents

Unpack the phone. Make sure that your package contains all the items as per the Package Contents.


- Mount the phone on table at a location convenient to you.
- When you mount the phone on a desk, you can attach the Foot Stand in two ways — 45 degrees or 55 degrees. If you attach the Foot Stand at 55 degrees, the phone will be placed in an almost upright position on your desk. Decide which of these positions would work for you best and accordingly attach the Foot Stand.



Connect the Handset to the Phone body

- Connect the handset of the SPARSH VP210 to the phone body using the Spring Cord (supplied with the phone).
- Connect the long straightened end of the Spring Cord into the RJ9 connector at the bottom of the phone, marked with the symbol 


Connect a Headset (not supplied by Matrix)

- You may plug in a headset with RJ9 connector into the headset port at the bottom of the phone, marked with the symbol  .


Connecting PC to the phone

- Plug in the Ethernet Cable into the PC Port  /  of the phone and the other end into the LAN Port of your PC/LAN Switch.

Connecting to IP Network

- Connect the LAN Port  of the phone to the IP Network — A Router or LAN Switch — using the Ethernet Cable.

Connecting Power Supply

- Plug in the connector of the Adapter into the power jack (DC Jack)  at the bottom of the phone.
- Plug in the Power Adapter into a power outlet.



If you are going to use SPARSH VP210 in LAN environment and your LAN Switch supports Power over Ethernet (PoE as per IEEE 802.3af), do not connect the Adapter!

If both the power options, that is, PoE as well as Power Adapter are available to the phone, then the phone will derive power from the PoE enabled LAN Switch.

The IP phone should be used with Matrix original power adapter (5V/0.6A) only. The use of any third-party power adapter may cause damage to the phone.

- Switch on the power supply.

- When you power the phone, the boot process will be initiated in the following sequence.
 - The LCD display will light up and booting message appears.
 - While loading the application, the loading message appears on the phone display.
 - The phone makes DHCP Discovery and fetches its IP Address and Server Address from the DHCP Server.



If you want to change the Server Settings, press Settings.

Refer to the SPARSH VP210 User Guide, for detailed instructions, to change the Network Settings of the phone and configure the network parameters.

- On getting the IP Address and Server Address, the phone initiates Auto Configuration to download the configuration files from the Server— SARVAM UCS, PRASAR UCS or ANANT UCS.
- On successful download of all configuration files, the phone attempts to register with the Server.
- On successful registration, the Home screen appears.



The phone will register successfully, only if the SIP Extension parameters in the Server have been correctly configured as per your installation scenario.

To register and configure the phone as a SIP Extension, refer to the System Manual of the respective Server. For operating instructions, refer to the SPARSH VP210 User Guide (Extended).

The SPARSH VP210 is supported with below firmware versions of PRASAR, ANANT and SARVAM UCS.

- PRASAR UCS: 2.4.0 and Onwards
- ANANT UCS: 2.1.0 and Onwards
- SARVAM UCS: ENT / SME / SOHO: V01R06.05.00 and Onwards SMB: V01R06.06.00 and Onwards

The documentation can be found at <https://www.matrixcomsec.com/support/telecom-product-manuals/>.

If required, you can convert the SPARSH VP210 Extended SIP Phone to SPARSH VP210 Standard SIP Phone. Refer to [“Converting SPARSH VP210 Extended SIP Phone to SPARSH VP210 Standard SIP Phone”](#) for details.

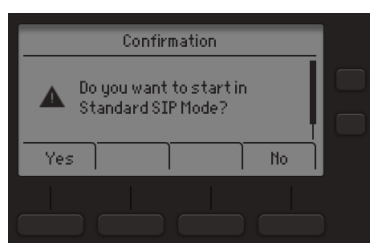
Converting SPARSH VP210 Extended SIP Phone to SPARSH VP210 Standard SIP Phone

To convert the SPARSH VP210 Extended SIP Phone to SPARSH VP210 Standard SIP Phone, follow the steps given below:

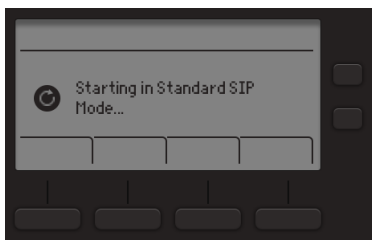


SPARSH VP210 with Serial Number: 10009001 and onwards only can be converted to Extended SIP Phones.

- When the Phone is powered on and the Loading/Starting screen appears press #2. The following message appears.



- Press **Yes** Key.



- The phone will reboot and start as a Standard SIP Phone. The Factory Default values for this mode will be assigned to all the parameters.

Refer to the SPARSH VP210 (Standard) User Guide to know more. The documentation can be found at <https://www.matrixcomsec.com/support/telecom-product-manuals/>.



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